



Spotless Uniform and Linen Services
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STATEMENT

August 8, 2025

Fire consumes the Hart Highway location and will have some impact with Spotless Uniform operations.

PRINCE GEORGE, BRITISH COLUMBIA – A Spotless Uniform facility on Kenworth Road in Prince George (not to be confused with Spotless Drycleaners and Laundry) has experienced a significant structural loss due to fire.

On the evening of August 5 at approximately 9:00PM fire crews were dispatched due to the fire alarm going off, however the fire quickly consumed the building and Prince George Fire Department was on scene through the night and into the following day. A special 'thank you' to all first responders.

There are no injuries as the business was closed at the time and currently it is too early to determine any cause. Spotless Uniform ownership and management are working in full cooperation with authorities.

While this loss is impactful and we work to understand the full extent of everything, Spotless Uniform is a company with multiple locations and support from industry partners. Shaun and the entire team is working to minimize the impact in operations and service to their customers.

"I grew up in this industry and have seen our company go through many different challenges and have over come every one of them. I am extremely proud of our team, grateful for the support of the community, and humbled by the backing of our industry partners. From this point forward we are looking positively to the future."

- Shaun Heighington

As of the morning of Aug 7, 2025 we have remobilized and are again operational. This has come from the tremendous support of our Spotless team, community businesses and industry partners. Here is a quick list of what the first 24 hours looked like.



- all employees are accounted for and safe!!!
- processes with all local authorities have been started
- Kenworth Rd. site has been released from Fire Dept. back to our insurance adjuster and security fencing has been completed for safety concerns. Additionally, there is currently 24/7 security on site
- our partner freight companies have adjusted all routing as required while we navigate through these changes
- inspections were completed the morning of the 6th on all trucks ensuring no subsequent heat or fire damage from their proximity to the building
- there will be some inventory concerns but to alleviate them we have increased service to multiple times per week for certain locations to allow for a little extra time for our stockroom to assign temporary garments where required
- **our office is BACK ONLINE! Power is on, phones are up, internet is up and all accounting and routing software functioning**
- **customer support and operations resume as of the morning of Aug 7, 2025**
- utilizing the other facilities and industry partners we have plans in place, for continued service for ALL our customers
- meeting with WSI, regarding environmental concerns and detailed assurance to the public on the cleaning agents we use
- we secured a temporary sorting/finishing location, and some further production staff will be starting the morning of Aug 7, 2025
- multiple meetings with our suppliers securing additional inventory for procurement once inventory replacement requirements are finalized

It's been a 24hr whirlwind and we're sure there is more, but basically we are almost fully operational and we could not have done it without others stepping forward in our time of need.

A special thank you to Jeff from our Spotless team for helping us work with the Fire Department and moving / salvaging what we could away from the fire.

Tammy Holmgren for being our leader on the ground and making so much of this recovery happen so quickly. Many others from our Spotless team who also stepped forward and did whatever they needed to, bringing light to such a dark night.



There are also a volume of special people and businesses who supported us immediately, without question, without hesitation (we apologize if we have missed anyone as it's been hard to keep up in the chaos).

- Electrical Solutions (Lonnie & team)
- Splash Media Group
- Brownridge Insurance (Gord)
- Velocity Truck Centres
- Noratek Solutions
- Cameron Young
- United Rentals
- Rob Chick from Telus
- Bandstra Transportation
- Clark Freightways
- WSI
- Alliant Systems
- Nicholson Mechanical

Countless other businesses and community members also reached with various offers. We appreciate the gestures and it really shows how our community can come together - *truly, thank you.*

Lastly, to our group of industry professionals who are willing to give support and help us through our regrowth, who include: EcoSan, EcoTex and Spotless Drycleaners. This is so greatly appreciated, it's hard to have the right words to express our gratitude.

It's a brighter day today and we could not thank everyone enough!

Shaun Heighington
President